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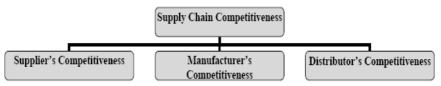


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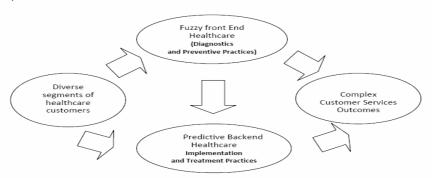


Figure 2: AR escachM odelfH ethcaeSuppl/ChainPaul
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S.No.	Author (year)	Definition
1	Christopher (1992)	The network of organizations that are involved, through upstream and
	. , ,	downstream linkages, in the different processes and activities that produce value in the form of products and services delivered to the ultimate consumer.
		<u> </u>
2	La Londe and	A set of firms that pass materials forward
	Masters (1994)	
3	Lambert et	The alignment of firms that brings products or services to market including the
	al.(1998)	final customers as part of the supply chain.
4	Mentzer (2004)	A set of three or more entities (organizations or individuals) directly involved in
	, ,	the upstream and downstream flows of products, services, finances, and/or
		information from a source to a customer.

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Supply chain components	Typical roles	SCC issues	
Suppliers	Improving transportation facilities Proper stocking and transportation of materials Improve delivery performance and time based agreements Fulfilling demand/requirements Inventory Management Funds Management Efficient supply of materials Reducing Information Fluctuations using IT tools	How to reduce lead times for better services to customers? What ways of transportation is used? How to provide better quality of materials? How material be made available? How to implement IT tools? How to improve responsiveness to changing demands?	

	Proper communication Continuous Monitoring Market know-how's	How to supply materials in time? How to fulfill commitments and thus increasing trust and reliability? How to reduce bullwhip effect?
Manufacturers	Providing high quality products in right quantity Fulfilling changing needs of the customer Designing new and quality products Making of forecasts of requirements Intra organizational functions Product scheduling and storage Training for quality products Information system Controlling the operations Transportation of goods Implementation of TQM orientation in the organization Integration of all the resources as well as departments Using ERP, MRP and other decision support systems	How to be agile and flexible? How to satisfy customers? How to manage demand? How to implement information technology and other expert systems? How to improve collaboration and cooperation? How to manage product chain? How strategic alliances and competitive partnership is achieved? How to manage supply chain flow cycles? How to improve product design and quality? How to achieve competitive advantages?
Distributors	Multiple channel transportation Improved storages and stocks Delivery of materials and finished goods in right quantity in right time Managing Market demands Proper information and communications Improve delivery and packaging by IT and other communication systems Modern material handling systems Education and training	What are the ways of competitive advantages? How to reduce lead times? How to distribute products in time? How to satisfy customers (retailers)? How to handle changing requirements? How networked distribution is achieved?

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Constructs	Definition	Essential Factors	Literature Base
Drivers of Healthcare Supply Chain Management	Factors that influence healthcare supply chain policies, strategic decisions and healthcare supply chain practices	Demographic factors, Technological Factors, Government healthcare policies, Market pressures	Adler-Milstein and Bates (2010); Koh(2011); Adler- Milstein and Jha (2008); Vermeulen, et al (2010); Hong and Kim (2012)
Healthcare upply Chain Policies and Strategy	Healthcare Policies of government sectors and strategic decisions of healthcare organizations	Healthcare Policy Priorities, Strategic Intent, Investment Decision Criteria, Market Positioning	Rugera nd Kim(2007); Wendt (2009); Bohmer (2010); Kaufman(2011); McKone-Sweet, et al., (2005); Lee.(2010). Jun, et al., (2010);
Healthcare Supply Chain Practices	Intra and inter-healthcare organizational practices		(2009); Pfannstiel (2011); Kaufman, Nathan S (2011); McKone-Sweet, et al., (2005).
Healthcare Supply Chain Outcomes	Tangible and intangible outcomes which reflect healthcare organizational performance goals.	Customer-based Outcomes, Business Outcomes, Socially Responsible Outcomes	Hyer, et al.(2009); Kumar, et al.(2011); Forsyth et al. (1971); Liao et al. (2010).

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